



SME FINANCE  
FORUM

# IMMERSION PROGRAM 2020



## DBS

March 30-31

The SME Finance Forum invites you to take part in an upcoming immersion program hosted by [DBS](#) in Singapore.

Headquartered in Singapore, DBS is one of Asia's leading banks with over 9 million customers in 18 markets. To continue staying at the forefront of the industry, DBS has been using digital technology and innovation to extend its reach and enhance efficiencies. During the two-day program, participants will learn about DBS' digital transformation journey.



**Location:** DBS Asia X

**Date:** March 30-31, 2019

**Time:** 10:00 – 17:30

**Address:** 1 Fusionopolis View, #09-07  
Singapore 138577

# AGENDA

March 30, 2020		
Time	Topic	Speaker
10:30 - 11:00	Guest Introduction	IFC – Hourn
11:00 - 12:00	Technology transformation & GANDALF journey	Peng Khim Ng
12:00 - 1:00	Data Journey	Sameer Gupta
1:00 - 2:00	Lunch	
2:00 - 3:00	Digital Risks & Compliance	Chee Kin Lam
3:00 - 4:00	Digital Transformation	Paul Cobban
4:00 - 4:30	Tea Break	
4:30 - 5:30	DAX Tour	
March 31, 2020		
10:00 - 11:00	SME Business, Business Class	Joyce Tee
11:00 - 12:00	Digital Servicing	Kailash RAMALINGAM
12:00 - 1:30	Lunch	
1:30 - 2:30	DFNO – Design for No Operations	Yang Ping Choong
2:30 – 3:30	Pending	Jasmin Ng
4:30 - 5:30	Pending	Bidyut Dumra

## Additional information

For additional information, please send an email to [Tarun Srdihar](mailto:Tarun.Srdihar).

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## About DBS

DBS is a leading financial services group in Asia with a presence in 18 markets. Headquartered and listed in Singapore, DBS is in the three key Asian axes of growth: Greater China, Southeast Asia and South Asia. The bank's "AA-" and "Aa1" credit ratings are among the highest in the world. Recognised for its global leadership, DBS has been named “World’s Best Bank” by Euromoney, “Global Bank of the Year” by The Banker and “Best Bank in the World” by Global Finance. The bank is at the forefront of leveraging digital technology to shape the future of banking, having been named “World’s Best Digital Bank” by Euromoney. In addition, DBS has been accorded the “Safest Bank in Asia” award by Global Finance for 11 consecutive years from 2009 to 2019. DBS provides a full range of services in consumer, SME and corporate banking.