



DELOITTE DIGITAL STUDY VISIT GLOBAL SME FINANCE FORUM 2019

Overview of the visit

The idea for the Study visit on October 9th is to receive a number of delegates at our recently opened Amsterdam innovation facility called [The Garage](#), the brand-new co-creation makerspace recently opened.

Location: Stadionplein 12, 1076 CM Amsterdam

When: October 9, 2019. 2PM – 5PM

Subject/Topics: Micro and Small Enterprise Banking, future of commercial/corporate banking, BPaaS solution.

AGENDA

Part 1

1. **45 minutes:** presentation by Kris Ferguson consisting of two components:
 - a. Deep dive into Deloitte Global Report “future of Micro and Small Enterprise Banking” which Hans will touch upon during his opening keynote



- b. Presentation by Kris on the future of Commercial /Corporate Banking (the New Normal)
2. **30 minutes:** Interactive discussion between the audience and Kris, facilitated by Hans van Grieken
3. **30 minutes:** Two demos from the UK Corporate Banking Showcase

Part 2 – break for coffee and tea – 15 minutes

Part 3

- 1. 30 minutes:** On stage interview with Rabobank representative and Emeric van Waes who – together with his team - is currently in the process of delivering an exemplary state of the art BPaaS solution at Rabobank which will be disclosed during the Study Visit
- 2. 30 minutes:** two or more break outs to demo's visualizing the underlying technologies.

Part 4 – Drinks & Snacks – networking

About Deloitte Digital

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Based in Amsterdam at The Edge and our brand new co-creation makerspace: The Garage. Learn more about the place where next generation businesses are made on our [website!](#)