## MFW Background









وراء كل امرأة طموحة معك وانت بالبيت

Microfund for Women (MFW) is Jordan's first and largest non-profit microfinance institution (MFI), dedicated to empowering under-served entrepreneurs, with focus on women, by providing financial and non-financial services to support them socially and economically, and to help them achieve a better quality of life.



25 years of operations



More than 145000 active borrowers



96% are women



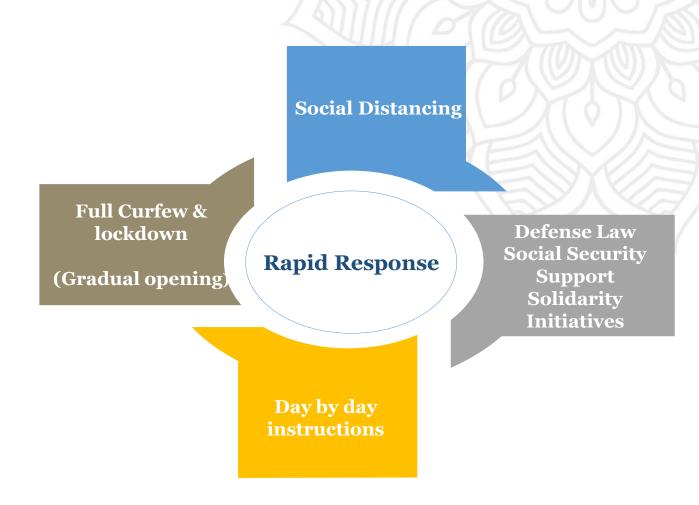
Served by over 700 employees spread over 61 branches across the Kingdom.



million and two hundred thousand loans valued at more than JOD 650 million.



## Situation in Jordan – A success Story



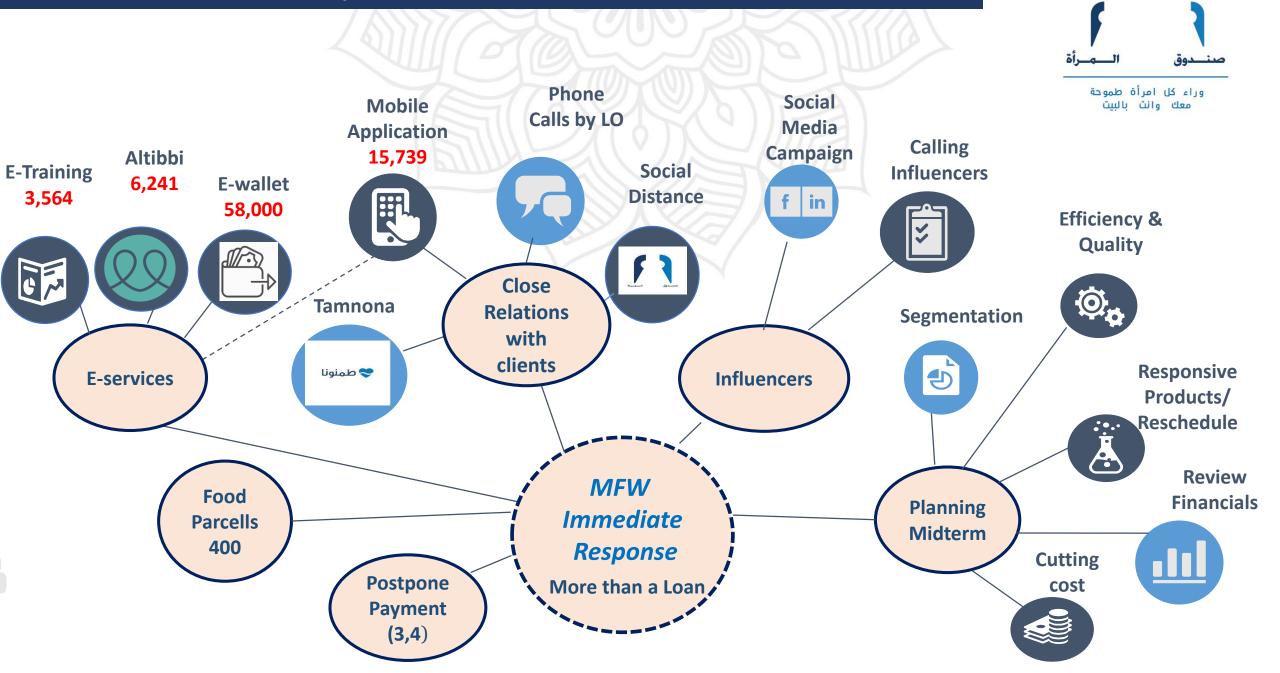
- ✓ Limited cases 672 (20.052020)
- ✓ Controlled geographic areas
- ✓ Low death rate



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## MFW COVID19 Responsive Intiatives



## MFW Strategic mid/long term directions

Balance (Leniency/ Insistency)

**Understand** financial needs

Quality/ Responsible Lending

Leverage Technology













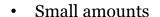
- Existing beneficiaries
- Need Cash to overcome crises (Fast recovery sectors)

#### Reschedule



- Minimal fees
- No need for Cash but cant pay back
- **E-Trainings**

#### **Parallel** emergency Loan



- Grace period
- All purposes

### Continue Start-ups Support

- Careful onboarding
- Detailed feasibility studies
- Thriving sectors (Technology,..etc)

#### E-services



- E-trainings according to needs
- E-wallets
- **Express Branches**

## **Key Concerns**









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MFW

Market

Beneficiaries

- Profitability
- Working under social distancing measures (62 branches with close day to day interaction
- Digital transformation (Opportunities Vs Challenges
- Strategic decisions related to human resources management and operational model

- Government attention (Support)
- Donors attention
- · Market demand
- Increased PAR (inability to pay)
- Collection Challenges
- Emerging competitors (Banks, Fintechs,..etc)

- Most affected Income lost
- Limited Digital literacy to cope
- Harmed Business
- Domestic Violence
- Limited capacities
- Limited Capabilities
- Debt overindebtness





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# Thank you

